hear back PRO

PERSONAL MONITOR MIXER SYSTEM

PRO Digital Overlay

A FEW NOTES BEFORE INSTALLATION

- Though the PRO Digital Overlay is rugged once installed onto the Mixer, DO NOT BEND OR TWIST THE OVERLAY, prior to or during the installation process.

- Take care when handling the ribbon cable during the installation process. Creasing or twisting the cable can affect performance of the Overlay.

- The PRO Digital Overlay is designed to be used with V6.1 firmware. Prior to use, the Hear Back PRO Hub firmware must be updated to a minimum version of 6.1 with bootloader version 2.5 or higher. The PRO Mixer requires a minimum firmware version of 6.1 with bootloader version 2.24 or higher. These software updates are available for download at: **www.HearTechnologies.com > Support**
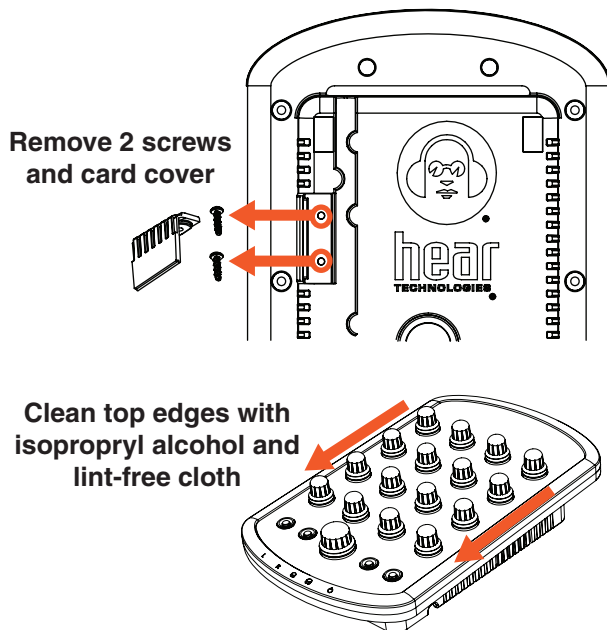
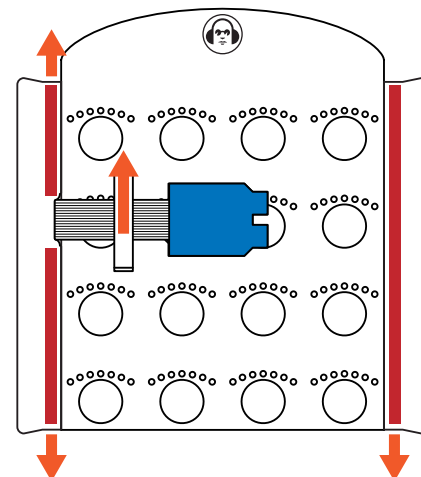| ⚠ **DO NOT BEND OR TWIST OVERLAY**	⚠ **DO NOT CREASE OR TWIST RIBBON CABLE**

INSTALLATION

NOTE: Once mounted, the PRO Digital Overlay cannot be removed. Take adequate care when aligning and applying to the PRO Mixer front.

1. Remove the two screws attaching the expansion card slot cover to the Mixer. Keep screws for reuse.

2. Clean Mixer top edges with isopropyl alcohol and a lint-free cloth (do not saturate).

Remove 2 screws and card cover

Clean top edges with isopropryl alcohol and lint-free cloth

3. With the Overlay face-down, CAREFULLY remove the tape securing the flexible ribbon cable to the bottom of the overlay. Gently pull the tabbed end of the tape while applying pressure to the opposite end.

4. On the left and right sides of the Overlay, peel the red release liner off the double-sided mounting tape.
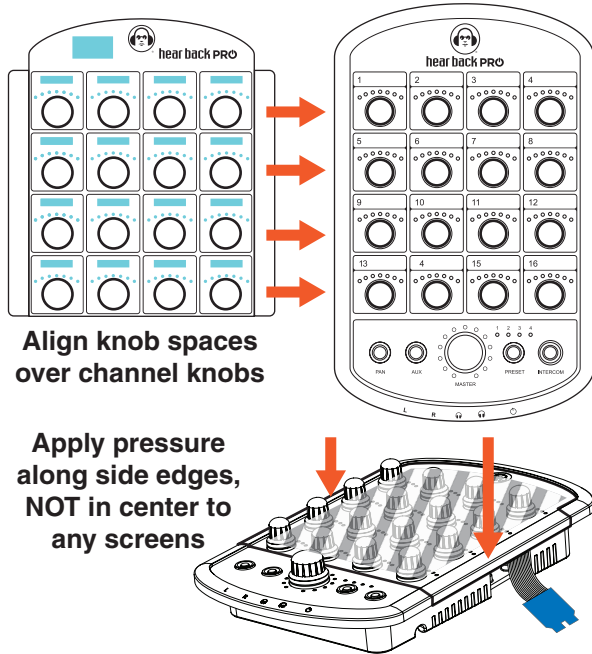
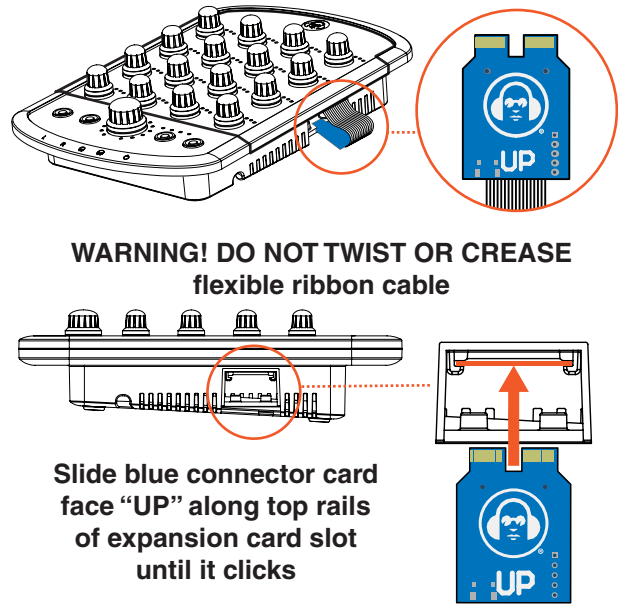**Remove tape from ribbon cable and red release liner from sides**

ⓘ **DOWNLOAD USER GUIDE**
for additional instructions on Mixer naming and messaging:
www.HearTechnologies.com > Support

💬 **CUSTOMER SERVICE:**
1-256-922-1200
support@HearTechnologies.com

5. Align Digital Overlay above PRO Mixer so the knob spaces are centered over the corresponding knobs.

6. Press Digital Overlay firmly onto Mixer faceplate along the side edges. DO NOT apply pressure to any screens.

Align knob spaces over channel knobs

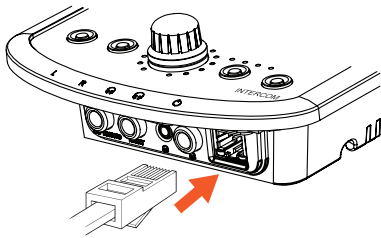**Apply pressure along side edges, NOT in center to any screens**

7. Gently curving the flexible ribbon cable, turn the blue connector card towards the expansion slot and align with top rails. (DO NOT TWIST OR CREASE the ribbon cable).

8. Slide connector card face "UP" firmly into the top rails of the expansion slot until it clicks.

WARNING! DO NOT TWIST OR CREASE flexible ribbon cable

Slide blue connector card face "UP" along top rails of expansion card slot until it clicks
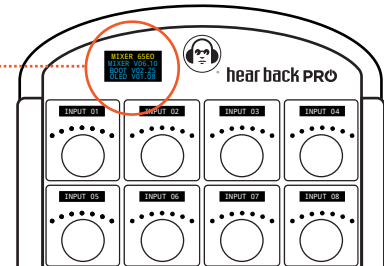
INITIAL SETUP

NOTE: If not already installed, update the Hear Back PRO Hub to a minimum firmware version of 6.1 with bootloader 2.5 or higher, and PRO Mixer to a minimum firmware version 6.1 with bootloader 2.24 or higher via the iOS app or Desktop Updater.

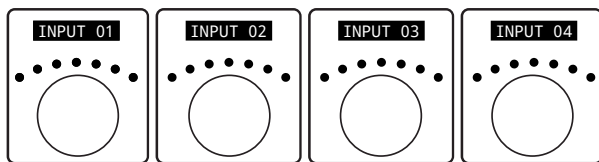1. Apply power to the Mixer by inserting the network cable into the Ethernet port.

2. Following the bootup sequence, the main screen at the top left of the Digital Overlay will display the Mixer's firmware, bootloader, and overlay version.


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MIXER 65EO
MIXER V06.10
BOOT V02.25
OLED V01.08
```

3. Each screen above the 16 knobs will illuminate and display either the default channel numbers (INPUT 01, INPUT 02, etc.), or the channel names stored in the V6 PRO Hub.

Default Channel Labels

4. Attach the new expansion card slot cover, supplied with the PRO Digital Overlay, using the original screws that were removed during installation.